

# PAMLICO COUNTY WATER DEPARTMENT

## Application For Water and Sewer Service

Applicant Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: (Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Drivers License Number: \_\_\_\_\_ State: \_\_\_\_\_ SSN: \_\_\_\_\_

Type of Service Requested: Water  Sewer

Applicant is the property: Owner  Tenant  Landlord's name: \_\_\_\_\_

*\*\*\*If this is a new service requested by the property owner, I understand it is my responsibility to have all appropriate inspections and permits prior to requesting water service. I understand that if I (or my contractor) fails to obtain the appropriate inspections and permits, and I cannot utilize the water meter for it's intended purpose, the Pamlico County Water Department will not issue a refund of any fees.*

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

This application and the documents referred to in this application, specifically including the Rules and Regulations For Pamlico County Water Department, constitute the entire agreement between the Customer and Pamlico County Water Department (PCWD) with respect to the provision of utility service. Neither party shall be responsible to the other except as specifically set out in this application and those agreements or documents referred to in this application.

**New Tap ON's:** Utility service will be subject to any and all rates, rules, regulations, policies, procedures, terms and conditions applicable to said service, and as revised by PCWD with the authority given by North Carolina General Statute Chapter 160A, Article 16. PCWD may reject any application for service when the applicant is delinquent in payment of bills incurred for service previously supplied at any location. PCWD may also reject any application for service not available under the standard rate or which involves excessive service cost.

**Installation of new service:** If this application is to establish new service (tap-on to distribution lines) from PCWD, it is understood by the customer that acceptance of this application is not guaranteed until such time as the complete installation of meter, meter box, and other essential components is established and meter is ready for use by the customer. Installation of the initial water service tap-on will only be performed by the approved contractor at the sole direction of PCWD. Account will be activated and processed in the next billing cycle after notification by the contractor of meter installation. Applicant will furnish and maintain a private cutoff on his side of the meter, and the County will provide the proper cutoff valve (angle stop) at the meter. It is understood the meter cannot be turned on until all permits are obtained and all inspections are performed and approved. (*Applicants Initials* \_\_\_\_\_)

**Utility Billing and Collection:** Bills are due on the last day of the month. Termination of service for non-payment will occur on the 16<sup>th</sup> of each month following billing (or next working day after the 15<sup>th</sup>) at which time a service fee of \$25.00 for water, plus \$25.00 for sewer (where applicable) will be added. As per Article XIV of Rules and Regulations, water service terminated for non-payment will be restored only after the account balance and service fees are paid in full. If reconnect is requested after 4pm an additional \$25.00 fee will apply and must be paid prior to service being restored. (*Applicant Initials* \_\_\_\_\_)

**Customer Agreement:** By my signature below, I hereby request water service from the Pamlico County Water Department. I understand sewer use charges, where applicable, will appear on the same billing as the water usage charges. In requesting utility service, I accept full responsibility for any charges, fees, penalties, or other obligations incurred while in my name. I agree to abide by the Rules and Regulations, of which I have received a copy. I agree to guarantee proper protection for the County's property at the location shown, and shall permit access to it only by authorized representatives of the County. I have read and understand the information shown here on this application. I warrant that the information furnished for the purpose of obtaining utility service to be true and accurate to the best of my knowledge.

It is further agreed that the PCWD reserves to itself the right to discontinue service and remove any County property from the premises in case of violation of the Rules and Regulations. The County will not be held liable for damage of any kind whatsoever resulting from water or the use of water on the premises, unless such damage results directly from negligence on the part of the County. In the event any loss or damage to the property of the County, or any accident or injury to persons or property is caused by or results from negligence or wrongful act of the applicant, his agents, or employees, the cost of the necessary repairs or replacements, plus cost of any parts and materials along with a service fee of no less than \$2,500 will be paid by the applicant to the County; and any liability otherwise resulting will be assumed by the applicant.

Applicants Signature: \_\_\_\_\_ Date: \_\_\_\_\_